CHAUFFEU

Legal notice

Chauffeu - NEXANTO
Version 2026-10-13-app12 of 5 November 2026 (app and website version of the text of 13 October 2026)

For information only: this English translation is provided for convenience. The French version prevails.

1 - Publisher of the app and the website

App: "Chauffeu" for iPhone and iPad, distributed on the App Store. **Website:** https://chauffeu.com.

Operator: SZANTO Dominik, sole trader (entrepreneur individuel, EI).

Trade name: NEXANTO. **Name of the service, the app and the website:** Chauffeu, which is not a separate company.

SIREN: 130 807 183. **SIRET:** 130 807 183 00012. **RCS:** Paris 130 807 183.

Business address: 142 rue du Faubourg Saint-Antoine, 75012 Paris, France.

Email: contact@chauffeu.com. **Phone:** 07 44 93 11 76; from abroad: +33 7 44 93 11 76.

Publication director: SZANTO Dominik.

VAT: VAT not applicable, article 293 B of the French General Tax Code ("TVA non applicable, art. 293 B du CGI").

2 - Hosting provider

Hosting provider of the website https://chauffeu.com, of the app's server and of these pages:

Company name: Hostinger International Ltd.

Address: 61 Lordou Vironos Street, 6023 Larnaca, Cyprus.

Phone: +370 645 03378.

Website / contact: https://www.hostinger.com/contacts (chat and email; no phone support).

The website and the app's server are hosted on a virtual private server in a data centre in France (European Union).

Storage of the encrypted off-site copy of the backups: Scaleway SAS, 8 rue de la Ville-l'Évêque, 75008 Paris, France.

3 - Activity and regulatory framework

Chauffeu is a service for booking, organising and selling chauffeur-driven passenger transport. The services are booked in advance only and performed by independent professional Carriers. NEXANTO does no driving and does not directly operate any vehicle for these services.

For activities under the French regime of T3P booking centres, the applicable framework includes in particular articles L.3141-1 et seq. and L.3142-1 et seq. of the French Transport Code. The website and the app do not present the operator as the holder of a VTC driver card merely because of this booking activity.

National or international journeys in Europe are offered only in the countries served and are entrusted to Carriers holding the authorisations or registrations and the insurance required for their activity (article 8 of the CGV). The CGV detail Chauffeu's role and customers' rights.

4 - Contact and mediation

Complaints are sent to **contact@chauffeu.com**, with the contact form of the app or of the website's Contact page (https://chauffeu.com/contact) or to the operator's address. After a prior written complaint that has not been satisfactorily resolved, a consumer may refer the matter free of charge, within its competence and under its

admissibility conditions, to:

CM2C - Centre de la Médiation de la Consommation de Conciliateurs de Justice, 49 rue de Ponthieu, 75008 Paris, France. Phone: 01 89 47 00 14. Website: https://www.cm2c.net. Referral: https://www.cm2c.net/declarer-un-litige.php.

The terms and conditions are set out in the CGV. Mediation is not insurance of the transport service.

5 - Applicable documents and rights in the content

The **CGV** govern bookings and payments; the **Terms of use (CGU)** govern the use of the app and the website; the **Privacy policy** and the **Cookie policy** describe the processing and choices relating to data; the **Chauffeu Points rules and promo code conditions** govern the loyalty programme and promo codes. These documents remain available in the app, on the website https://chauffeu.com and at https://api.chauffeu.com/legal.

Content, distinctive signs and other protected elements belong to their respective owners. Any use must respect their rights, the permissions granted and the legal exceptions. Requests and reports can be sent to contact@chauffeu.com.